



Florida Telephone Services  
1667 S. Hwy 17-92, Suite 101  
Longwood, FL 32750-6542  
www.ftstelecom.com

Fax # (407) 331-9429

**Customer must call within  
24 hours to confirm this order  
(407) 331-8622  
Or toll free 1-800-649-2211**

LSR   
CN   
App   
Ship

AGENT ORDER DATE	AGENT COMPANY NAME	FTS PON	FTS CUSTOMER ACCOUNT #
FTS SERVICE START DATE	AGENT'S EMPLOYEE NAME	FTS CARRIER	FTS ASSIGNED TELEPHONE NUMBER

**Connect my phone to this address**

**Send my bill to this address**

FIRST NAME	LAST NAME	FIRST NAME	LAST NAME
ADDRESS		ADDRESS	
APARTMENT / LOT #		APARTMENT #	Email
CITY	STATE	ZIP	CITY STATE ZIP
DL #	SS #	CONTACT PHONE # ( ) -	WIRELESS PHONE # ( ) -

**Service Plan**

**Processing Fee**

**Monthly Rate**

**Features Included**

<input type="checkbox"/> <b>\$24.95</b> Per Month + Taxes	<b>\$79.95</b>	Monthly bill will be aprox \$36 inc taxes	Unlimited local & Long distance calls + All Features. Includes calls to USA, Canada and Puerto Rico.
<input type="checkbox"/> <b>\$19.95</b> Per Month + Taxes	<b>\$79.95</b>	Monthly bill will be aprox \$31 inc taxes Plus 3.9 cents per min over 1000 min of usage	1000 min local calls & Long distance calls + All Features. Includes calls to USA, Canada and Puerto Rico.
<input type="checkbox"/> <b>\$14.95</b> Per Month + Taxes	<b>\$79.95</b>	Monthly bill will be aprox \$23 inc taxes Plus 3.9 cents per min over 500 min of usage	500 min Local & Long distance calls + All Features. Includes calls to USA, Canada & Puerto Rico.

**CHOOSE FEATURE**

**PROCESSING FEE**

**Please Note the following conditions**

<input type="checkbox"/> Virtual Number (\$5 / Month)	<b>\$5.00</b>	\$
<input type="checkbox"/>		\$
One Time Processing Fee		\$
<b>Total due today</b>		\$
Amount (agent) paid to FTS for processing		\$
<b>\$5 Discount every month for Ebill &amp; Autopay</b> All plans above include a discount of \$5 off your bill every month as your bill is sent via email & Payment is automatically charged to your credit card. If you want a paper bill mailed to you and, or you pay using a different method, this \$5 discount does NOT apply.		

**Additional fees will be charged for the following services.**

- 1) All operator calls including but not limited to 411
- 2) All third party and collect calls
- 3) All other features & services that will incur a toll charge.

First bill will be sent within one week of being activated. This bill will include a prorated amount plus your months' service.

You must have cable or DSL hi-speed internet service at your Location for this phone service to work.

FTS is not responsible for internal wiring or installation of telephone jacks in your house or apartment. Service is only provided to the ATA phone box provided by FTS.

This is an internet dependent telephone service. Your service will not work if your internet service is not working or your power in your house fails. 911 emergency service will not work if you don't register your phone at [www.ftstelecom.com](http://www.ftstelecom.com) every time you move locations. Please read our full policy regarding 911 and other services at [www.ftstelecom.com](http://www.ftstelecom.com)

Any questions must be directed to the FTS customer care center at 1-800-649-2211.

**ACCEPTED BY AUTHORIZED AGENT OF FTS**

**X** \_\_\_\_\_  
AGENT SIGNATURE

The undersigned hereby applies for the specific telephone and related services and acknowledges the accuracy of the information provided. Customer acknowledges that ongoing service of this agreement will be at the above rates which are subject to change at any time. Customer also agrees that FTS will disconnect service if full payment is not made by due date.

**X** \_\_\_\_\_  
CUSTOMER SIGNATURE DATE

ATA Serial Number \_\_\_\_\_  
ATA MAC Address \_\_\_\_\_

VoIP Residential Telephone Service Application

This Agreement, when signed by the customer and accepted by Florida Telephone Services, LLC, shall become a valid and binding contract between the customer and Florida Telephone Services, (FTS) and customer agrees to pay all costs, including attorney and/or collection fees incurred in collecting any and all amounts past due under this contract. THIS WRITING REPRESENTS ALL TERMS AND CONDITIONS OF THE AGREEMENT BETWEEN FLORIDA TELEPHONE SERVICES AND CUSTOMER AND NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE. **CUSTOMER AGREES TO HOLD HARMLESS FLORIDA TELEPHONE SERVICES, ITS OFFICERS, EMPLOYEES AND AGENTS, AGAINST ANY CLAIMS THAT MAY ARISE FROM DAMAGES AS A RESULT OF DISRUPTION OF SERVICE FOR ANY REASON WHATSOEVER, INCLUDING BUT NOT LIMITED TO ACCESS TO E911 SERVICES AND NONPAYMENT FROM AGENTS**