



Florida Telephone Services
Your Alternative Phone Company
www.ftstelecom.com

Phone (407) 331-8622

Fax # (407) 331-9429

www.ftstelecom.com

- LSR
- CN
- App
- Ship

AGENT ORDER DATE	AGENT COMPANY NAME	FTS PON	FTS CUSTOMER ACCOUNT #
FTS SERVICE START DATE	AGENT'S EMPLOYEE NAME	FTS CARRIER BUSINESS Digital Service	FTS ASSIGNED TELEPHONE NUMBER

Connect my phone to this address

Send my bill to this address

FIRST NAME	LAST NAME	COMPANY NAME	
ADDRESS		ADDRESS	
SUITE / UNIT #		SUITE / UNIT #	Email Address
CITY	STATE	ZIP	CITY STATE ZIP
DL #	SS #	CONTACT PHONE # () -	WIRELESS PHONE # () -

Service Plan

Processing Fee

Monthly Rate

Features Included

<input type="checkbox"/> \$34.95 Per Month + Taxes	\$79.95	Monthly bill will be aprox \$39 inc taxes	Unlimited local & Long distance calls + All Features. Includes calls to USA, Canada and Puerto Rico.
<input type="checkbox"/> \$27.95 Per Month + Taxes	\$79.95	Monthly bill will be aprox \$32 inc taxes Plus 3.9 cents per min over 1000 min of usage	1000 outbound_min: local calls & Long distance calls + All Features. Includes calls to USA, Canada and Puerto Rico.
<input type="checkbox"/> \$19.95 Per Month + Taxes	\$79.95	Monthly bill will be aprox \$24 inc taxes Plus 3.9 cents per min over 500 min of usage	500 outbound_min: Local & Long distance calls + All Features. Includes calls to USA, Canada & Puerto Rico.

CHOOSE FEATURE

PROCESSING FEE

Please Note the following conditions

<input type="checkbox"/> Virtual Number (\$5 / Month) <small>Virtual Number could be any area code in USA, Canada or PR</small>	\$5.00	\$
<input type="checkbox"/> 800 Number (\$5 / Month) <small>+ Usage 2.5 cents / Min</small>	\$5.00	\$
Total due today		\$
Amount (agent) paid to FTS for processing		\$

Additional Service fees will apply for the following services.

- 1) All operator calls including but not limited to 411
- 2) All third party and collect calls
- 3) All other features & services that will incur a toll charge.

First bill will be sent within one week of being activated. This bill will include a prorated amount plus your months' service.

You must have broad band cable or DSL hi-speed internet service at your location for this service to work.

FTS is not responsible for internal wiring or installation of telephone jacks in your location. Service is only provided to the ATA phone box provided by FTS.

This is an internet dependent telephone service. Your service will not work if your internet service is not working or your power in your location fails. You must register your ATA at www.ftstelecom.com every time you move locations for 911 emergency service to work. Please read our full policy regarding 911 and other services at www.ftstelecom.com

Any questions must be directed to the FTS customer care center at 1-800-649-2211.

ACCEPTED BY AUTHORIZED AGENT OF FTS

X _____
AGENT SIGNATURE

The undersigned hereby applies for the specific telephone and related services and acknowledges the accuracy of the information provided. Customer acknowledges that ongoing service of this agreement will be at the above rates which are subject to change at any time. Customer also agrees that FTS will disconnect service if full payment is not made by due date.

X _____
CUSTOMER SIGNATURE DATE

ATA MAC Address

ATA Serial Number

VoIP Business Telephone Service Application

This Agreement, when signed by the customer and accepted by Florida Telephone Services, LLC. shall become a valid and binding contract between the customer and Florida Telephone Services, (FTS) and customer agrees to pay all costs, including attorney and/or collection fees incurred in collecting any and all amounts past due under this contract. THIS WRITING REPRESENTS ALL TERMS AND CONDITIONS OF THE AGREEMENT BETWEEN FLORIDA TELEPHONE SERVICES AND CUSTOMER AND NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE. **CUSTOMER AGREES TO HOLD HARMLESS FLORIDA TELEPHONE SERVICES, ITS OFFICERS, EMPLOYEES AND AGENTS, AGAINST ANY CLAIMS THAT MAY ARISE FROM DAMAGES AS A RESULT OF DISRUPTION OF SERVICE FOR ANY REASON WHATSOEVER, INCLUDING BUT NOT LIMITED TO ACCESS TO E911 SERVICES AND NONPAYMENT**